

IN-ROOM ENTERTAINMENT

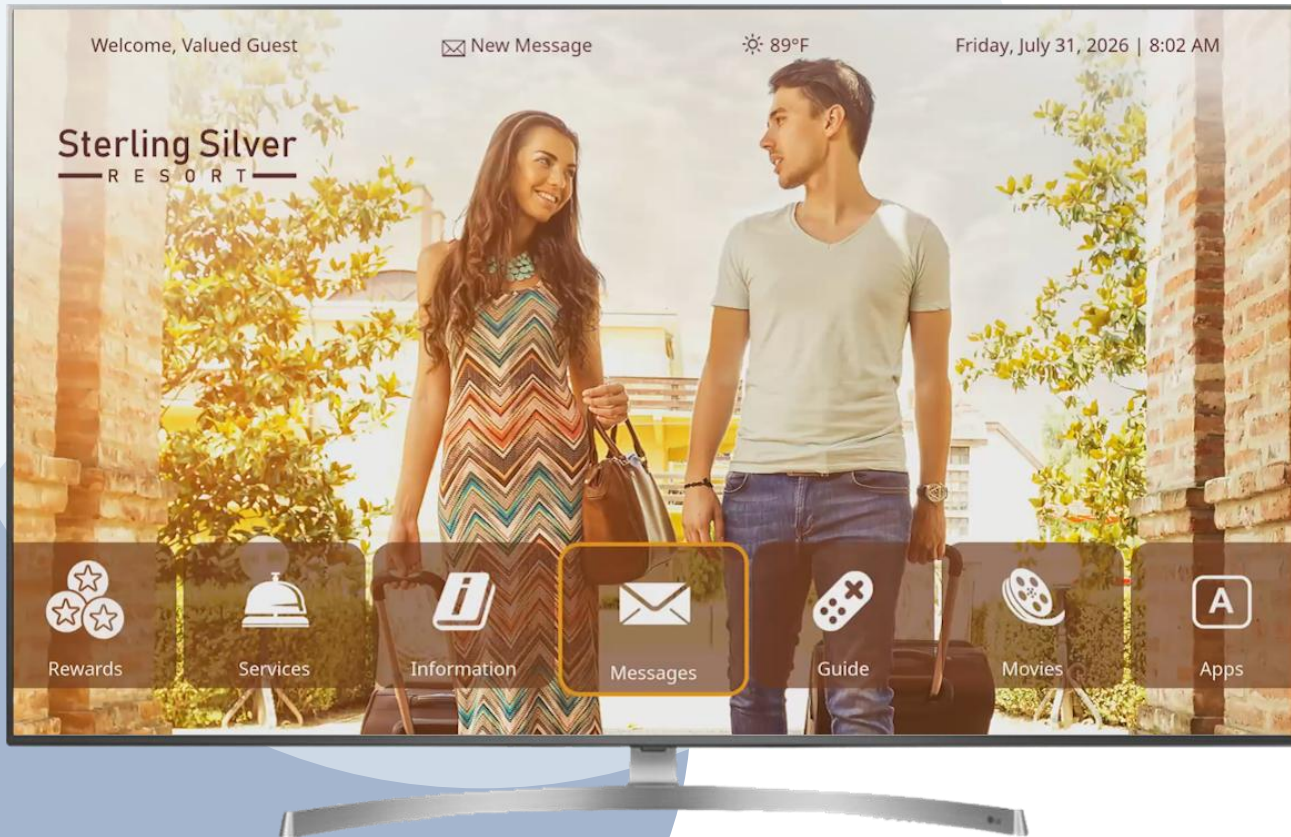
Spectrum Hospitality Network IRE Platform Overview



PLATFORM OVERVIEW

One Platform. Every Guest Touchpoint.

How the Spectrum HN IRE architecture and core capabilities fit together.

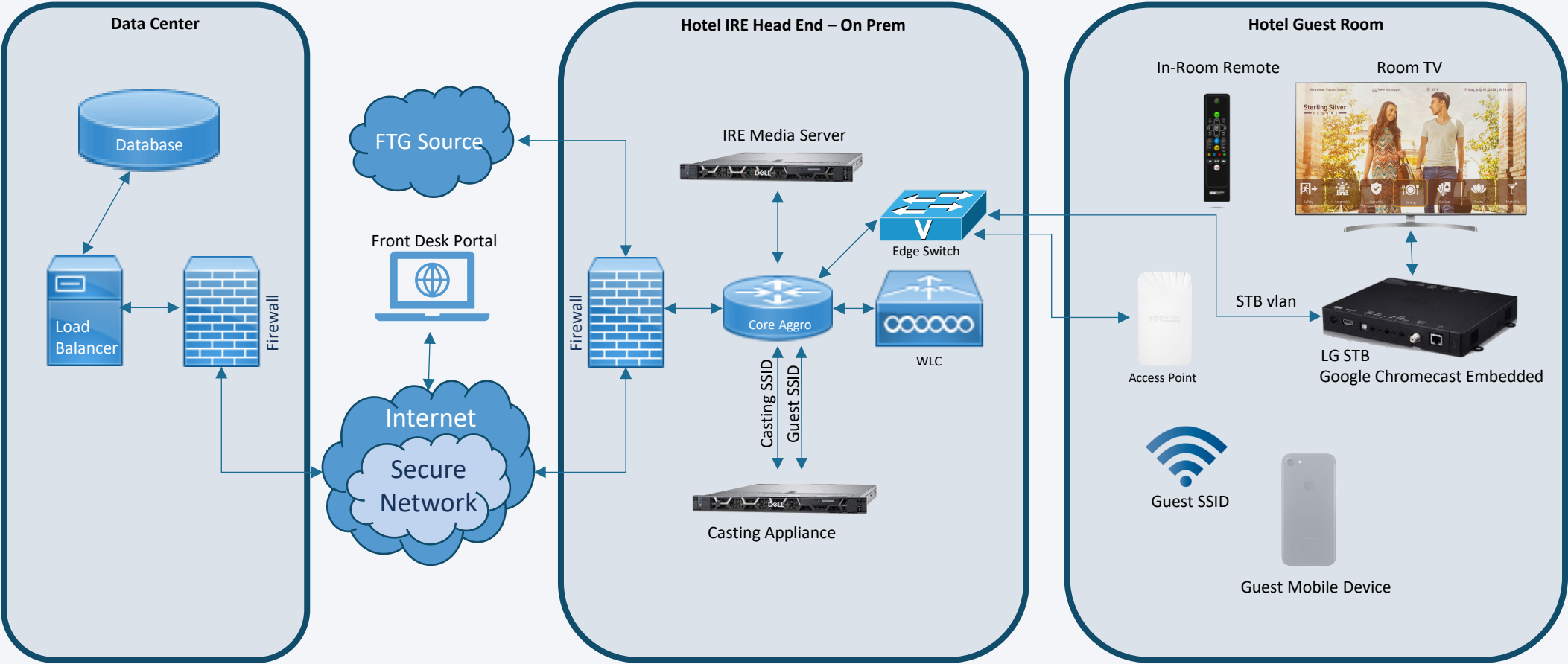


PLATFORM OVERVIEW

Spectrum HN IRE Platform

- Customizable guest interface
- Interactive program guide
- Digital compendium
- Guest messaging/property marketing
- Marketing channel management
- On-demand movies
- OTT streaming (Netflix, Prime Video, YouTube)
- Casting (Google Chromecast)
- Hotel web management portal

Spectrum HN IRE with Chromecast Architecture



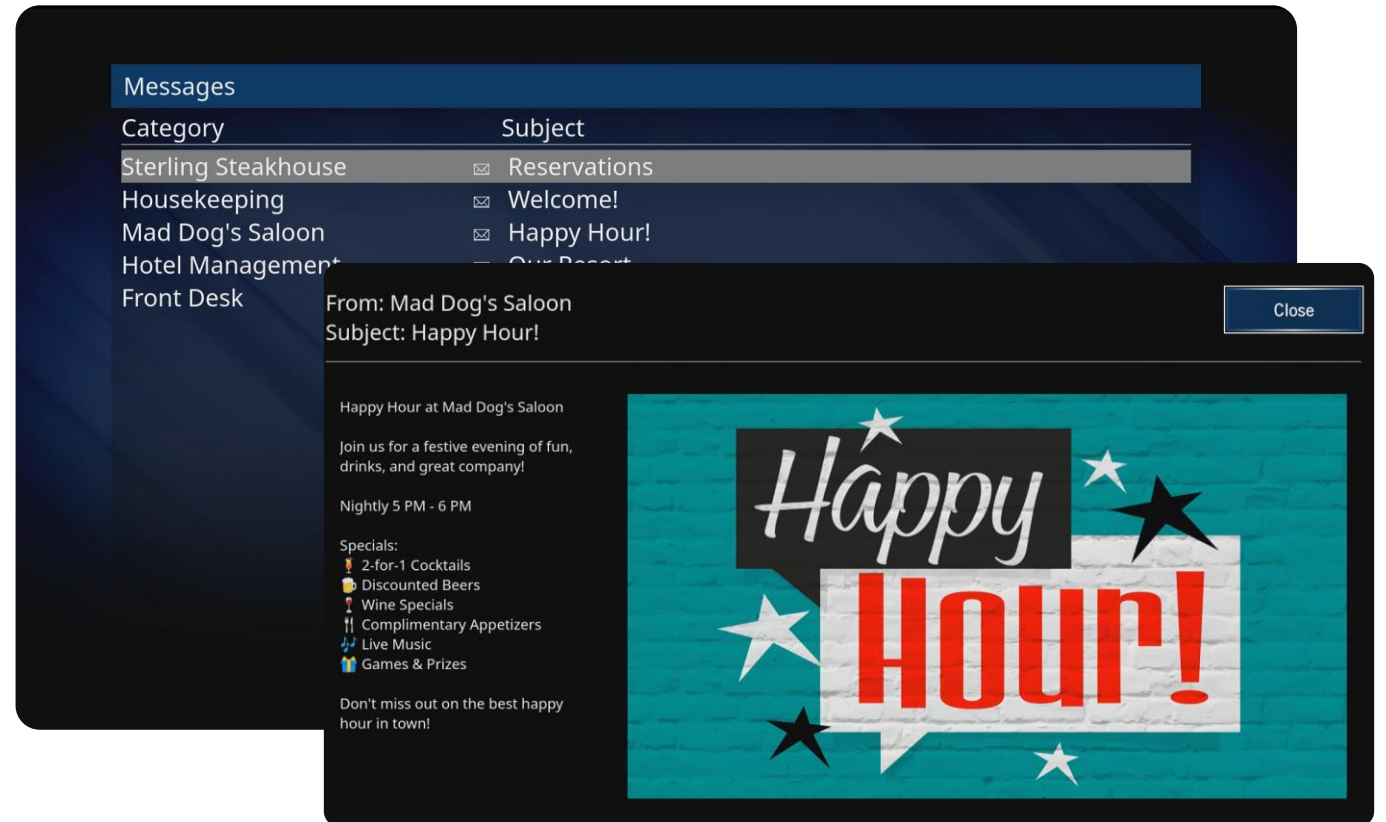
GUEST EXPERIENCE

Built Around the Guest Journey

From arrival messaging to casting their own content — feature-by-feature.

Guest Messaging

- Schedule promotions
- By room, PMS group, or global
- Text, picture, or video
- Active menu notification



Interactive Program Guide

- Home-like guide experience
- Channel data
- Video window
 - Marketing Channel
 - Last Channel Preview
 - 3rd Party Advertising



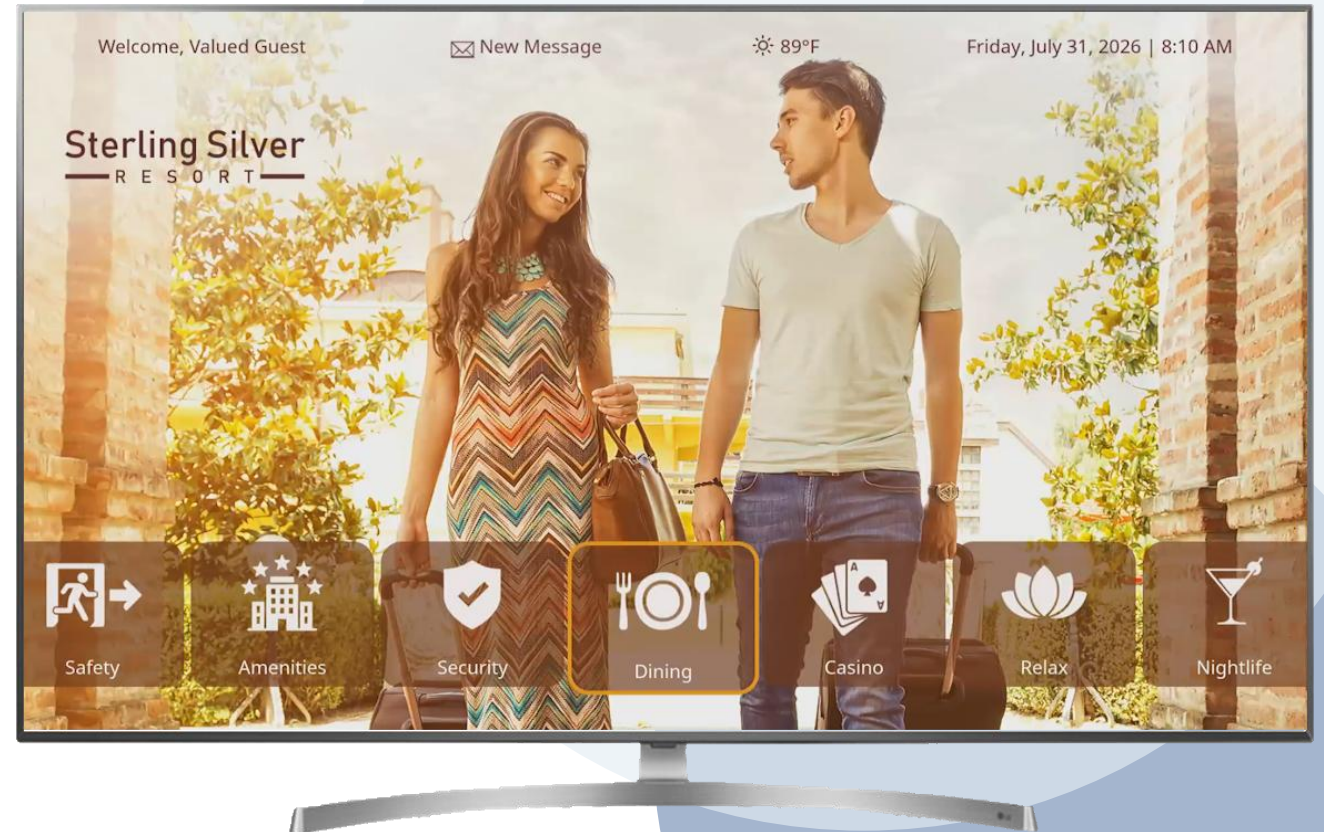
		 Live with Kelly and Mark 9:00 AM - 10:00 AM Sarah Jessica Parker and Method Man are here; a plank challenge!			
		9:30 AM	10:00 AM	10:30 AM	11:00 AM
	2	Hotel Info			
	3	Today 3rd Hour	MLB Baseball		
	5	FOX5 News Live in Las V...	MORE: Local Las Vegas		Studio 5 Live
	8	Live with Kelly and Mark	The Price Is Right		The Young and the Rest...
	10	Phoebe & Jay	Sesame Street	Work It Out Wombats!	Donkey Hodie
	13	The Morning Blend	The View		Channel 13 News at 11...

GUEST EXPERIENCE

Digital Compendium Brand & Property Content

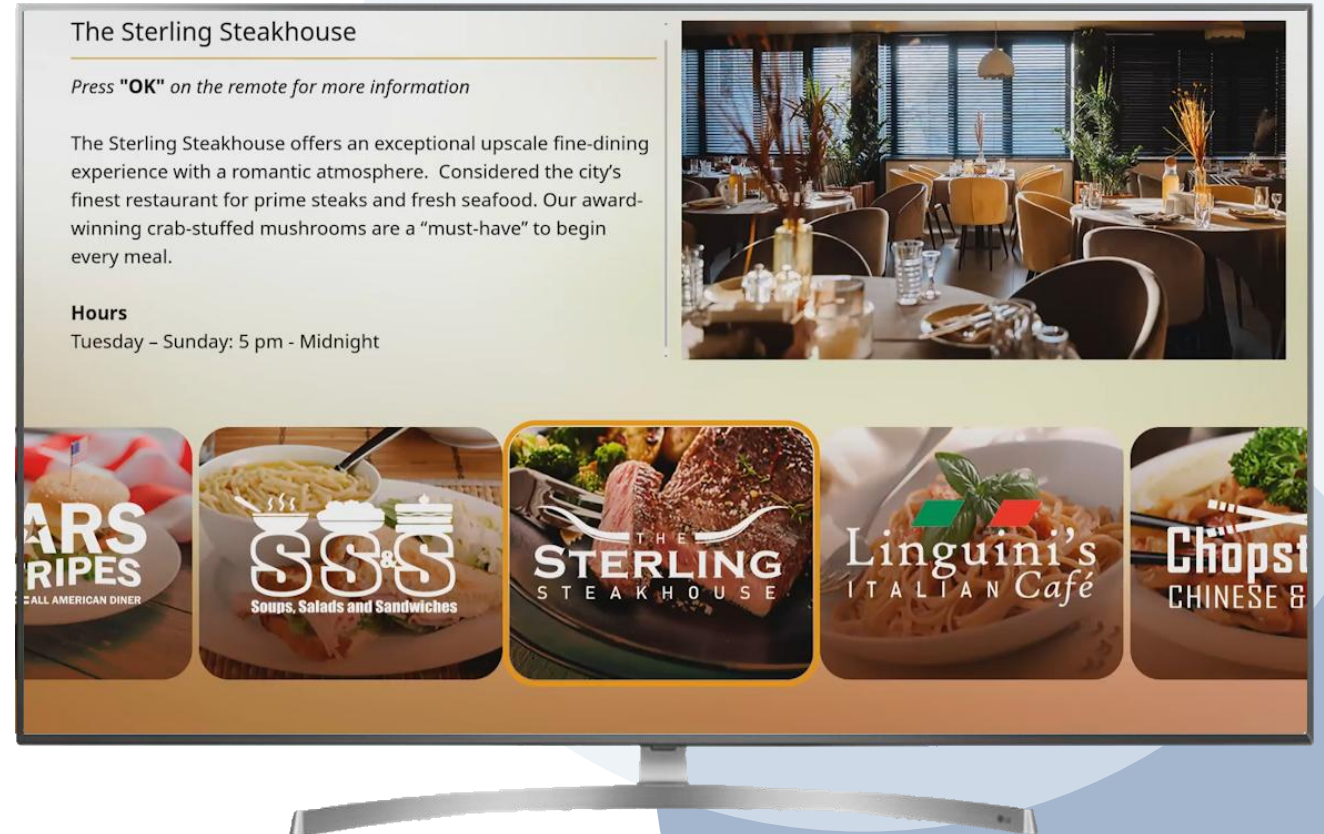
- Brand specific content
- Property information
- Hotel services
- Property managed

02 · GUEST JOURNEY



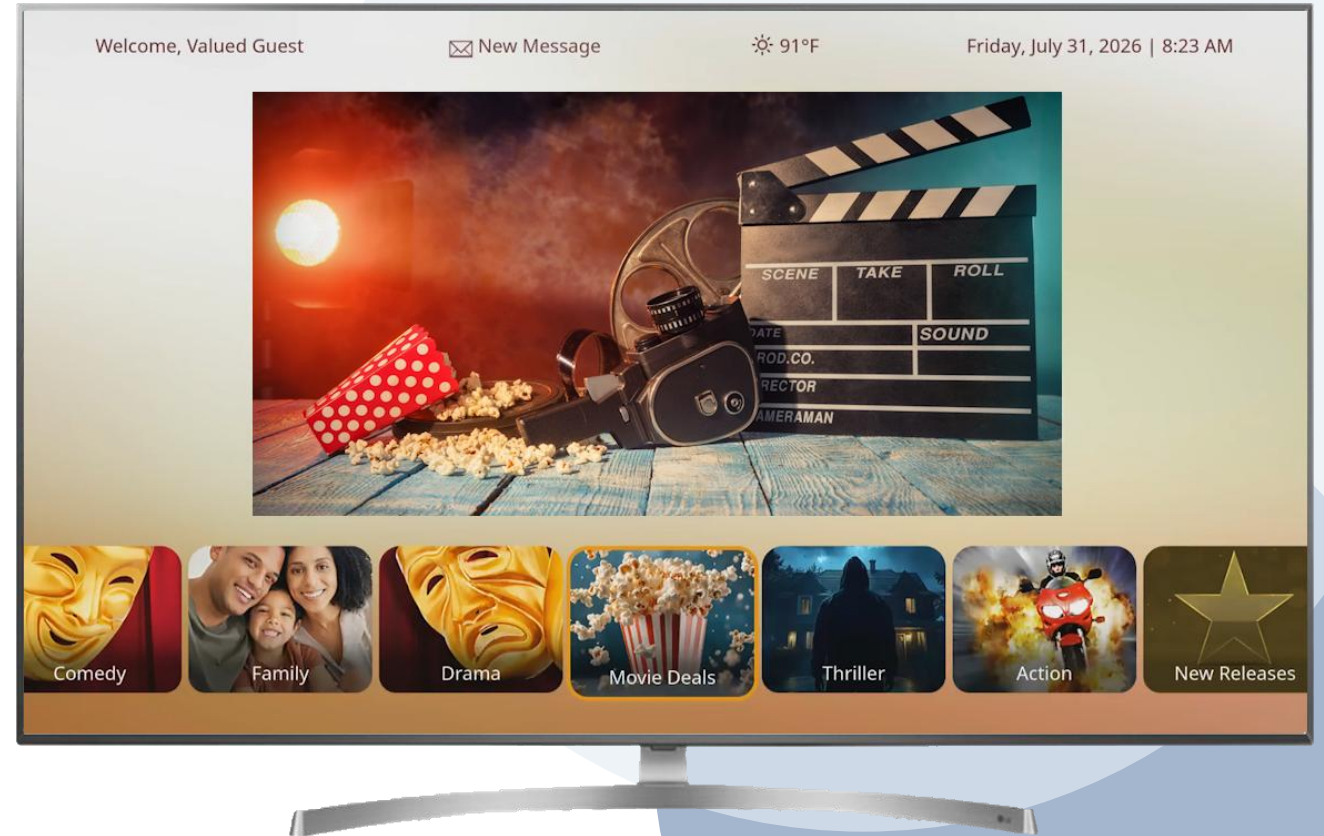
Digital Compendium Guest Experience

- User friendly
- Large graphics
- Category detail
- Video and image pop-up



On-Demand Content

- Video-on-demand
- Extensive studio availability
- Adult content (optional)
- Revenue generating



OTT Experience

- Popular OTT apps offered by LG
- Content casting by Google Chromecast
- Supports both Android and iOS
- Preferences and logins clear at check out

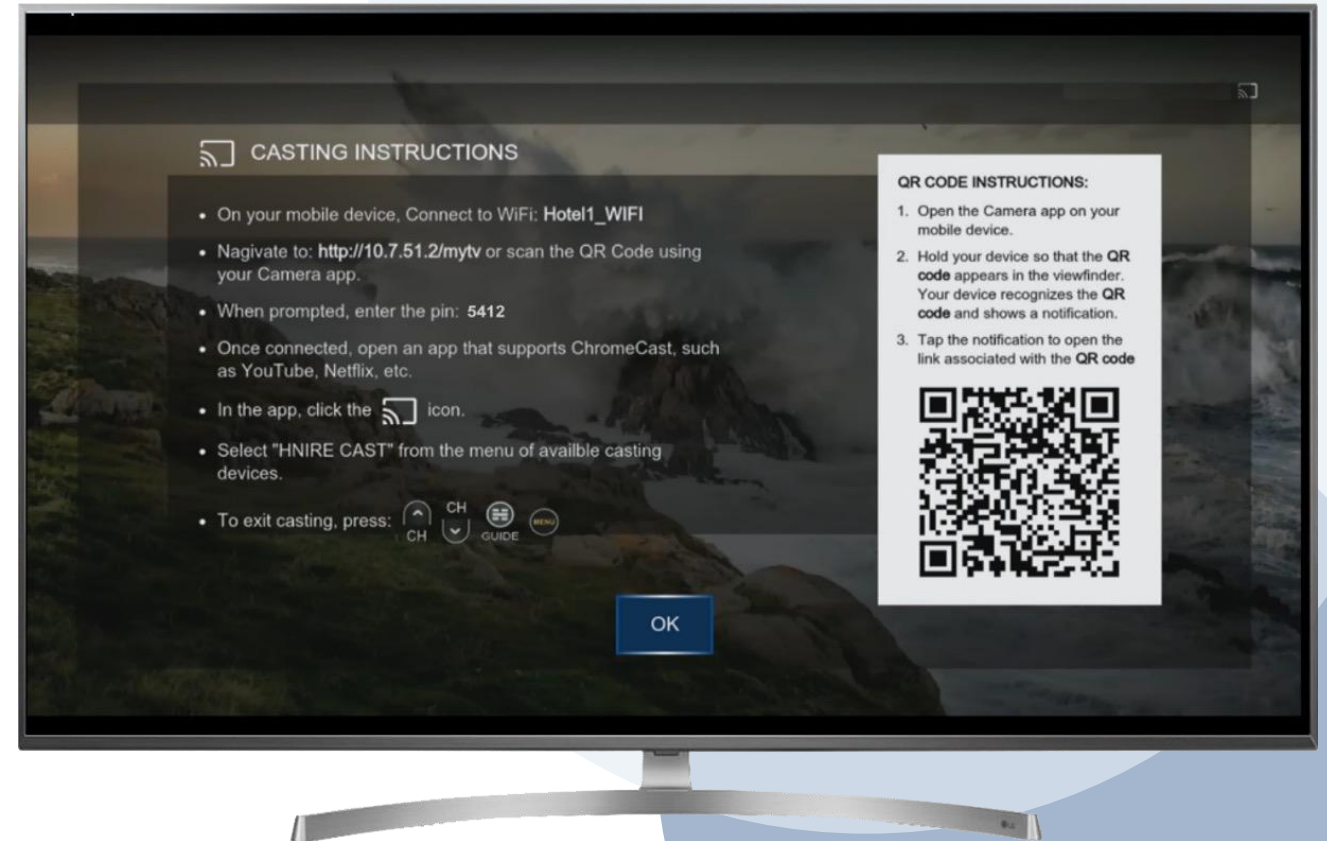


GUEST EXPERIENCE

Mobile Pairing Google Chromecast

- Easily pair guest's mobile device
- Enables app casting in seconds
- Secure, per-room QR pairing

02 · GUEST JOURNEY



PROPERTY ADMINISTRATION

Tools That Keep Properties Running

System health, content management, and support — from the front desk or the field.

03 · PROPERTY TOOLS

PROPERTY ADMINISTRATION

Administration Portal

- System Health
- Guest Messaging
- Content Management
- Troubleshooting
- Reporting

The screenshot displays the 'Front Desk Admin' interface. At the top, it shows the current hotel as 'Sterling Silver Resort' and the user as 'Perkins, Ian C. (CCI-Southwest)'. The interface is divided into two main sections. The top section, titled 'Front Desk Admin', features a dashboard with four key metrics: 'Movie Buys (August 2026)' at 0, 'Movies Playing' at 156 (with 156 movies available), 'Checked-In w/ Permissions' at 25 (with 32 total rooms), and 'Non Responders' at 16 (with 21 installed set-tops). Below these metrics is a 'System Information' table showing 'VOD System' version '2026.2.1'. The bottom section, also titled 'Front Desk Admin', shows the 'STB Remote' interface with dropdown menus for 'Select Room' (1022) and 'Select TV' (Living Room), and a visual representation of a remote control. A sidebar on the left lists various navigation options: Dashboard, Concierge, Interactive Guest Book, Marketing Media, Messaging, PMS Group Codes, Permissions, Reports, TV Management, and Remote. The footer includes the copyright notice '© Copyright 2026 Cox Communications'.

03 - PROPERTY TOOLS

PROPERTY ADMINISTRATION

Content Management

- Compendium
- Concierge
- Messaging
- Marketing Channel
- Hotel VoD

Front Desk Admin

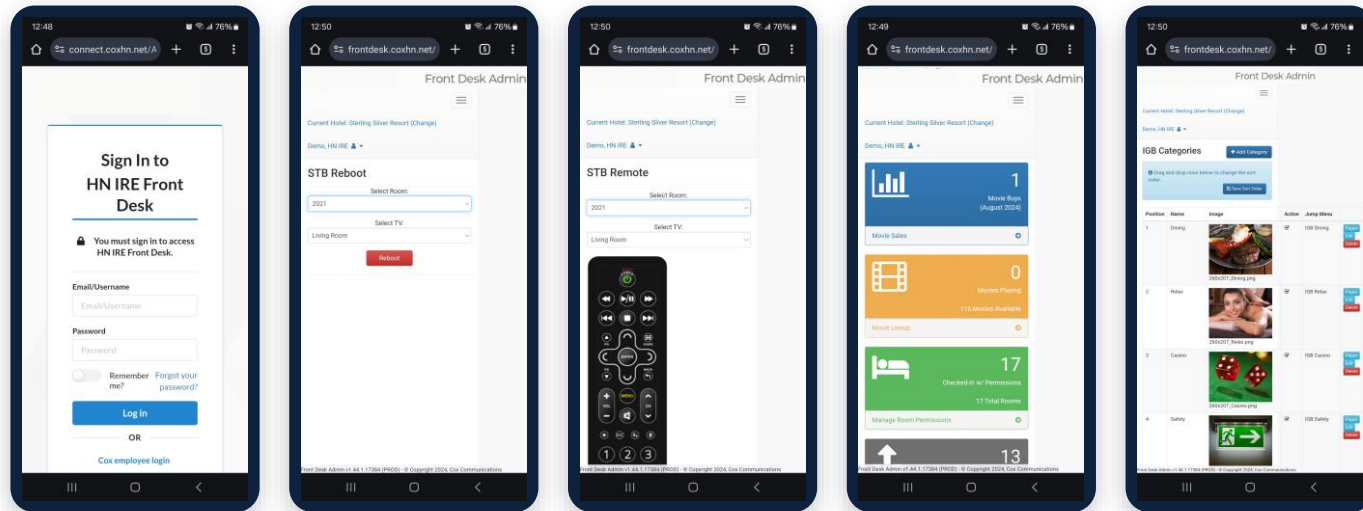
Current Hotel: Sterling Silver Resort (Change) Perkins, Ian C. (CO-Southwest)

IGB Categories

Drag and drop rows below to change the sort order.

Position	Name	Image	Active	Jump Menu	
1	Dining	 260x207_Dining.png	97	IGB Dining	Pages Edit Delete
2	Relax	 260x207_Relax.png	97	IGB Relax	Pages Edit Delete
3	Casino	 260x207_Casino.png	97	IGB Casino	Pages Edit Delete
4	Nightlife	 260x207_Nightlife.png	97	IGB Nightlife	Pages Edit Delete

03 · PROPERTY TOOLS



PROPERTY ADMINISTRATION

Mobile Administration Portal

- Technician Mobile Access
- System Health
- Reporting
- Troubleshooting
- Content Management

PROVEN IN THE FIELD

Property Examples

A look at Spectrum HN IRE deployed across live hospitality properties.

PROVEN IN THE FIELD

Property Examples

Welcome, Valued Guest

New Message

86°F

Thursday, March 26, 2026 | 12:26 PM

PALMS

Pizza, Burgers
& More
Delivered To Your Door

ORDER NOW

Text "TASTE" to +1 (725) 257-1600 or scan now to order your favorites.

Messages

Services

Guide

Tribal Documentary

Movies

Information

Casting

Welcome, Valued Guest

New Message

86°F

Thursday, March 26, 2026 | 1:12:27 PM

Part One

Part Two

About this Series

Part Three

Part Four

Craving Breakfast, Lunch, Dinner or Late Night indulgence? In-Room Delivery is available from a variety of Palms dining outlets.

Sunday - Thursday 6 am - 11 pm

Friday & Saturday 6 am - 1 am

Beer, Wine, Spirits and other Beverages are also available as well as In-room amenities including Snack Packs, Cervesa & Chips, Cheese Platters,

PALMS

Pizza, Burgers & More Delivered To Your Door

ORDER NOW

Text "TASTE" to +1 (725) 257-1600 or scan now to order your favorites.

PIZZA

McDonald's

Tim Hortons

IN ROOM DELIVERY

SCOTCH PRIME

Tim Hortons

Spectrum | HN Hospitality Network

PROVEN IN THE FIELD

Property Examples

Welcome, Valued Guest

☀ 82°F

Thursday, March 26, 2026 | 11:22 AM

RAIDERS

RESORT

OFFICIAL TEAM HEADQUARTERS HOTEL

Apps

Languages

Messages

Movies

Hotel Info

Services

Guide

Welcome, Valued Guest

☀ 84°F

Thursday, March 26, 2026 | 11:33 AM

RAIDERS

RESORT

OFFICIAL TEAM HEADQUARTERS HOTEL

Pool

Entertainment

Safety | Security

Dining

Bars

Casino

Spa

Outdoor Cocktails & Watch Parties

Hours
Friday & Saturday 5pm
Sunday 10am • Monday 5pm

A poolside venue complete with signature cocktails, a rotating menu of seasonal, mouth-watering dishes, and a MASSIVE LED wall where you'll have a front row seat to all the latest entertainment and sports!

CAKES & SWEETS

IN ROOM DINING

PATIO

Outdoor Cocktails & Watch Parties

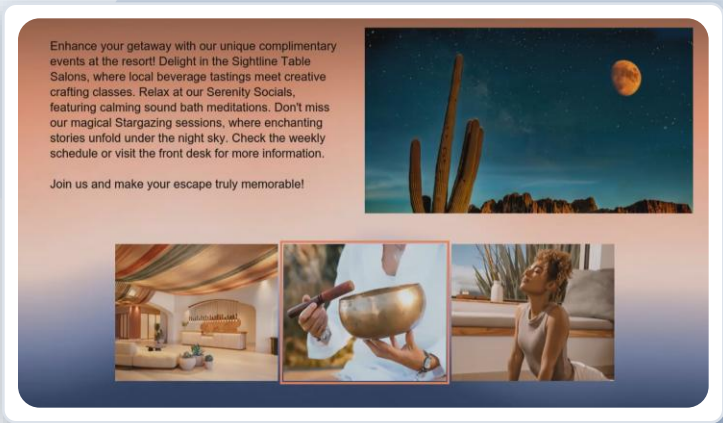
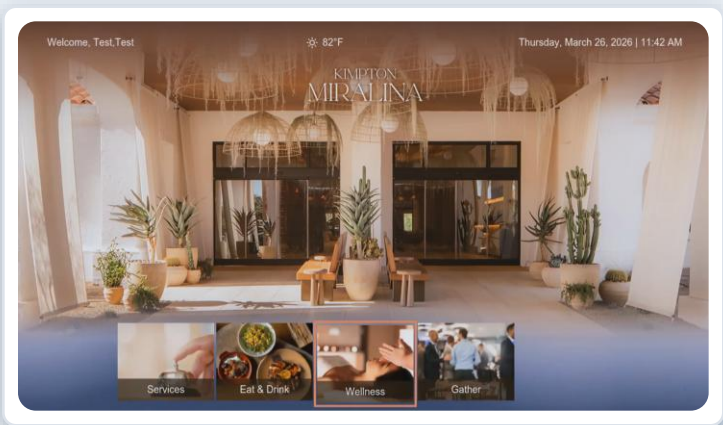
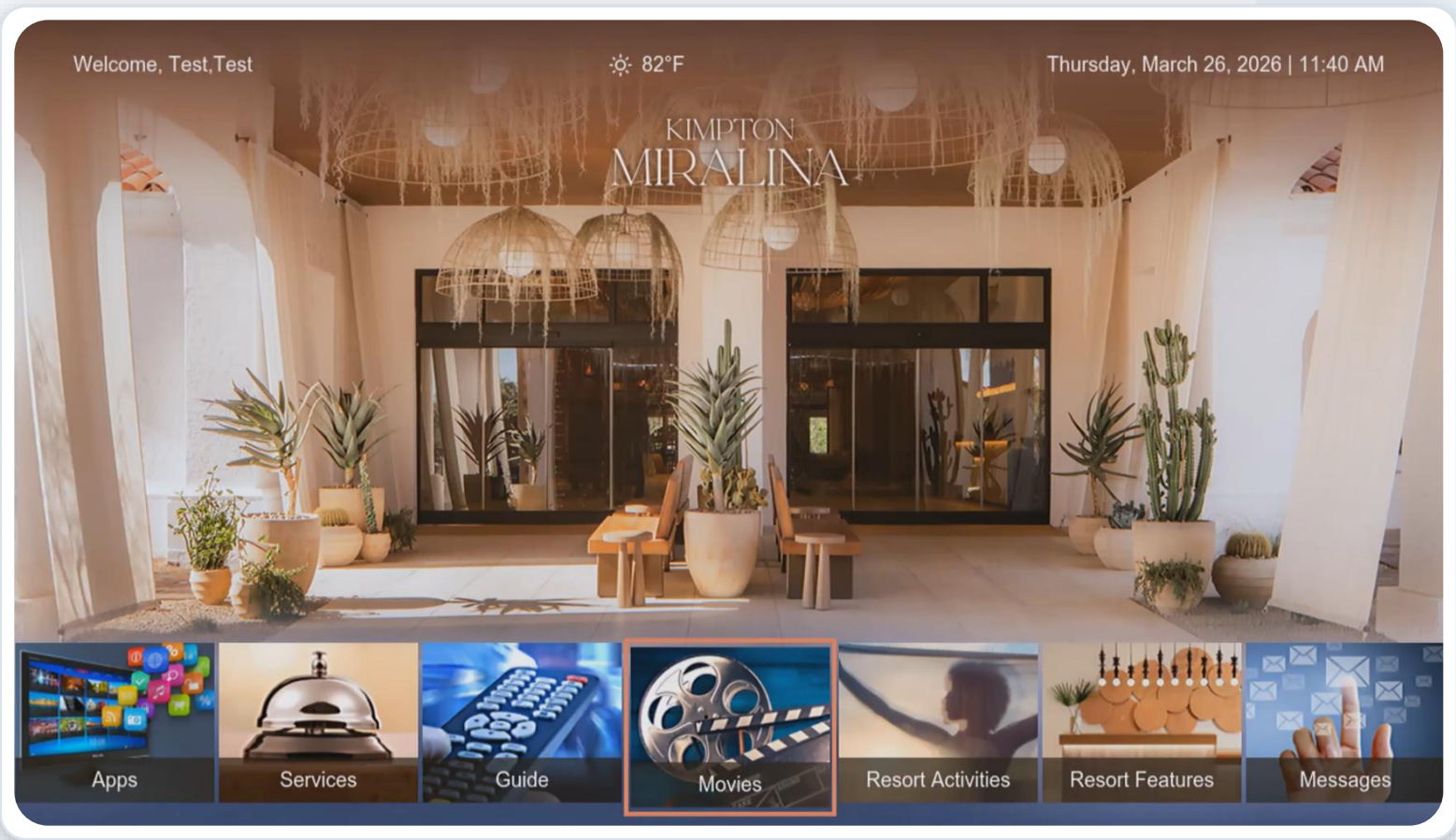
Jayde @ 16

antho

PRIME STEAK

PROVEN IN THE FIELD

Property Examples



PROVEN IN THE FIELD

Property Examples

Welcome, Valued Guest

75°F

Thursday, March 26, 2026 | 1:44 PM

MGM
REWARDS.

Beau Rivage
RESORT & CASINO • BILOXI

MGM RESORTS

INTRODUCING
 MGM
REWARDS.

Messages

MGM RESORTS
MGM Resorts

Guest Service Directory
Hotel Amenities

Movies

Guide

Services

Apps

BR Prime

The quintessential American steakhouse where modern glamour, impeccable service and amazing food come together to transform your evening into a special occasion. BR Prime exudes a contemporary sophistication that manages to both be welcoming and refined.

Press OK on the remote to view our menu.

Pool

IN-ROOM DINING

BR PRIME

stella's

jazz

BR Prime

The mod
foos
a sp
sop
and
Pres

Press

SCAN TO VIEW
OUR MENU

PRESS "OK" ON THE REMOTE
TO CLOSE

PROVEN IN THE FIELD

Property Examples

Welcome, Valued Guest

New Message

87°F

Thursday, March 26, 2026 | 1:49 PM

HDMI Input

Messages

Entertainment

Hotel

Activities

Dining & Drinks

Area Guide

Explore It All, No Compass Required

Resort Map

1. Stroll the Boardwalk for the spa, Smokehouse Social, and Curveball Kitchen.

2. Discover restaurants, bars, and family favorites around every corner.

3. Don't miss the arcade! Fun for all ages, just steps away.

Need help finding something? Visit the Front Desk or okanararesort.com for more information.

HOTEL INFO

RESORT MAP

INDOOR WATERPARK MAP

OUTDOOR WATERPARK

A Gastropub

JACK RABBIT

Step into Jack Rabbit, where local charm meets modern energy. Inspired by Oklahoma's black-tailed jack rabbit, this lively spot offers expertly crafted cocktails and elevated comfort food.

Scan to view menu.

FALL OUT BOY USA

BULLSEYE
SPIRITED TARGET
THE PRACTICE

JACK RABBIT
A GASTROPUB

SMOKEHOUSE SOCIAL
SPORTS SIMULATORS & SPIRITED FUN

CHILI'S
TACOS & TEQUILA

PROVEN IN THE FIELD

Property Examples

Welcome, Valued Guest

84°F

Thursday, March 26, 2026 | 12:22 PM

red rock.



Flight Info

Messages

Movies

Hotel Info

Guide

Services

Apps

Welcome, Valued Guest

84°F

Thursday, March 26, 2026 | 12:24 PM

red rock.



Casino

Entertainment

Resort Info

Dining

Bars & Lounges

Rouge Room Cabanas

Closed for the Season

Rouge Room includes an upscale, adults-only pool. The 21+ private poolside oasis features eight cabanas, multiple lounge-style seating options with a dedicated full bar and a variety of food options.



FACTORY

RESORT POOL

ROUGE ROOM CABANAS

CONCIERGE

MEETING S

Spectrum | HN Hospitality Network

An aerial, high-angle photograph of a dense urban environment, likely New York City. The image shows a complex grid of streets filled with cars, including many yellow taxis. Tall, multi-story buildings with various architectural styles surround the streets. The overall tone is slightly desaturated with a blue tint. The text "Thank You" is overlaid on the left side in a large, white, sans-serif font, with a small blue horizontal line underneath it.

Thank You